

# Webinar Transcript – Chat w/ Industry

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5/20/2016

>>> GOOD AFTERNOON, EVERYONE.

MY NAME IS KELLY, AND WELCOME TO OUR CHAT WITH INDUSTRY.

WE APPRECIATE YOUR ATTENDANCE TODAY.

THE TECHNOLOGY THAT WE'RE USING IS ADOBE CONNECT.

THE FEATURES THAT WE'LL BE USING WITH ADOBE CONNECT ARE THE CHAT POD, THE Q&A POD, AND THE CLOSED CAPTIONING.

IF YOU'LL NOTICE TO THE TOP LEFT PART IS THE Q&A PART.

IF YOU HAVE QUESTIONS FOR OUR TEAM, PLEASE FEEL FREE TO TYPE IN THERE, AND WE'LL RESPOND WHEN WE HAVE A MOMENT.

THE I.T. MODERNIZATION GOAL FOR THIS PROJECT -- IMPROVE INDUSTRY USER EXPERIENCE BY PROVIDING SINGLE APPLICATION FOR THE DDTC-RELATED ACTIVITIES, IMPROVE STABILITY AND AVAILABILITY OF THE ENVIRONMENT, ADDITIONAL SECURITY PROTOCOLS FOR THE ENVIRONMENT, AND STREAMLINE THE AUTOMATED DDTC BUSINESS PROCESSES AND IMPROVE THE ACCURACY AND TIMELINESS.

CURRENTLY ALL THE LINES ARE MUTED.

I NOTICED, MATT, THAT YOU HAD A QUESTION ABOUT THAT.

ALL LINES HAVE BEEN MUTED.

THEY'LL BE UNMUTED AT THE QUESTION-AND-ANSWER PORTION OF THE PRESENTATION.

I APOLOGIZE.

IF YOU'LL HOLD JUST ONE MOMENT, THERE'S A PRESENTATION ERROR.

I APOLOGIZE AGAIN.

I APOLOGIZE ABOUT THAT.

THE SYSTEMS THAT WILL BE IMPACTED BY OUR I.T. MODERNIZATION PROJECT ARE THE ELECTRONIC FILING SYSTEM, EFS, D-TRADE, MARY, AND ELLIENET.

THESE SYSTEMS WILL BE GOING AWAY, AND WE WILL HAVE A NEW SYSTEM THAT WILL BE A PART OF OUR DECCS ENVIRONMENT.

AT THIS TIME, I'D LIKE TO ASK A POLL QUESTION.

CURRENTLY WITH THESE INTERFACES THAT YOU USE, HOW DO YOU ACCESS OUR SYSTEM?

WHAT TYPE OF AUTHENTICATION METHODS ARE YOU USING, AND WHAT TYPE DO YOU ALSO HAVE AT WORK THAT YOU COULD LEVERAGE IN A BUSINESS ENVIRONMENT SUCH AS CAC CARDS, SOFT DIGITAL TOKENS, HARD TOKENS?

WHAT ARE YOU CURRENTLY USING?

THAT'S WHAT WE'RE LOOKING TO CAPTURE HERE.

WE'LL GIVE IT ANOTHER MINUTE AND ALLOW EVERYBODY TIME TO ANSWER.

OKAY, THANK YOU VERY MUCH.

CURRENTLY WHAT YOU SEE ARE THE TYPES OF INTERFACES THAT YOU'RE USED TO WORKING WITH.

THEY'RE FORM-BASED APPLICATIONS, MANUAL, SINGLE APPLICATIONS THAT YOU HAVE TO LOG IN AT VARIOUS TIMES.

WE'D LIKE TO ALSO CAPTURE AT THIS TIME ANOTHER POLL QUESTION.

WHAT ARE THE TOP THREE THINGS YOU'D LIKE TO SEE CHANGED ABOUT OUR SYSTEMS AND OUR APPLICATIONS?

THE FEEDBACK THAT'S PROVIDED DURING THIS WEBINAR, WE'RE GOING TO USE TO IMPLEMENT IN OUR PROJECT PLANNING FOR THE INTERFACE DEVELOPMENT FOR DIRECTLY INTO WHAT THE APPLICATION'S GOING LOOK LIKE, SO WE APPRECIATE ALL FEEDBACK.

THANK YOU VERY MUCH FOR ANSWERING.

I THANK YOU FOR YOUR PATIENCE.

THERE WAS AN ERROR WITH OUR PRESENTATION, AND THINGS SWITCHED OUT SO WE'RE WORKING OFF OF THE SAME SLIDE DECK.

I APOLOGIZE.

THERE WE GO.

THAT LOOKS A LITTLE BIT MORE FAMILIAR.

WE JUST DID A POLL QUESTION NUMBER TWO.

THE NEXT PART I'D LIKE TO TALK ABOUT ARE THE FUTURE INTERFACES, HOW WE'RE GOING TO DO BUSINESS, WHAT WE'RE GOING INCLUDE-- WHAT IT'S GOING TO LOOK LIKE, WHAT IT'S GOING FEEL LIKE, THE DIFFERENT ROLES WITHIN OUR SYSTEM.

JUST AN OVERALL HOW WE ENVISION IT.

OF COURSE, YOUR FEEDBACK IS GOING TO BE ADDED AS WELL.

WE'RE GOING TO GET AWAY FROM THE IBM FORM FORMAT.

WE'RE GOING TO HAVE WEB-BASED FORMS, SINGLE SIGN-ON TO AN APPLICATION FOR LICENSING, REGISTRATION, FOR RENEWAL FEES ARE GOING TO BE PAID.

IT WILL DIRECT YOU THROUGH THE BUSINESS PROCESS.

ONE OF THE USER ENHANCEMENTS THAT WE'VE HAD IN OUR FORMS, IT'S GOING TO BE BUSINESS LOGIC BUILT IN.

THAT MEANING THAT IT'S GOING TO DISPLAY ON THE SCREEN WHAT IT IS RELATIVE TO YOUR ROLE IN THE SYSTEM AND WHAT APPLICATION YOU'RE FILLING OUT.

THERE WILL BE DATA VALIDATION PROCESSES IN PLACE, AS WELL.

BASICALLY IF IT'S REQUIRED THAT YOU UPLOAD A DOCUMENT, THEN YOU'LL BE PROMPTED TO AT THAT TIME, AND IT WON'T LET YOU SUBMIT IF YOU DON'T HAVE THAT DOCUMENT TYPE INCLUDED IN YOUR APPLICATION.

THESE SAFEGUARDS ARE BUILT IN TO MAKE SURE WE'RE HELPING YOU COMPLETE A FULL APPLICATION AND ALSO SO OUR USERS AND LICENSING OFFICERS HAVE ALL THE INFORMATION THAT'S REQUIRED. PART OF OUR PROJECT IS CAPTURING THE GENERAL CORRESPONDENCE AND ADVISORY OPINIONS. WE'LL BE CAPTURING THIS INSTEAD OF PAPER, WE'LL HAVE A PORTAL ON OUR APPLICATION THAT WILL ALLOW YOU TO SUBMIT THESE.

SINCE THEY'RE OMB APPROVED COLLECTIONS, THEY'LL BE BUILT INTO OUR APPLICATION.

THAT'S ALLOWING YOU TO DO BUSINESS WITH DDTC, NOT VIA MAIL WITH POSTAGE.

WE SHOULD HAVE THIS ABILITY IN OUR APPLICATION, AND IT WILL BE AVAILABLE TO WHEN YOU WE GO LIVE.

SOME OF THE ROLES IN OUR SYSTEM, CURRENTLY YOU ARE USED TO THE SUPER USER ROLE WHO MANAGES THE ROLES, ASSIGNMENTS IN YOUR CORPORATE COMPANY.

SIMILAR TO THAT, WE'LL HAVE A CORPORATE ADMINISTRATIVE ROLE AND WILL BE ABLE TO ASSIGN THE ROLES IN THE LICENSING APPLICATION, YOUR SIGNATURE ROLE IN YOUR LICENSING AND ALSO YOUR STATUS CHECKER.

THAT'S WHEN YOU GET TO LICENSING.

WHETHER WE'RE TALKING ABOUT APPLYING FOR A NEW REGISTRATION AND/OR RENEWING REGISTRATION, THE ROLES THAT ARE BUILT IN WILL BE THE DATA ENTRY PERSON WHO IS THE FIRST PERSON THAT HITS OUR SYSTEM THAT WILL BE SUBMITTING THE 2032 DATA COLLECTION.

THEN THERE'S ALSO YOUR SENIOR OFFICIALS THAT HAVE TO SIGN OFF OR ELEVATED OFFICIALS THAT SIGN OFF ON 2032.

THAT WILL BE DONE AND ROUTED TO THEM FOR DIGITAL SIGNATURE THROUGH THE SYSTEM. WE'RE MOVING AWAY FROM THE PAPER PRODUCTS AND GETTING INTO DIGITAL SIGNATURE SO IT'S ELECTRONIC, SO WE'RE CAPTURING DAYTIME STAMPS.

AND ALSO SO THERE'S VERIFICATION THAT ALL OF OUR INFORMATION IS IN ONE PLACE.

AS WE KNOW THAT THIS IS CHANGE FOR HOW INDUSTRY DOES BUSINESS, THERE'S ALSO A BATCH FEATURE THAT WE WILL BE INCORPORATING INTO OUR SYSTEM, AS WELL.

THAT SAID, I'D LIKE TO ASK OUR NEXT POLL QUESTION, POLL QUESTION NUMBER THREE.

IF WE ARE TO CHANGE THE BATCH SCHEMA, IDEALLY HOW LONG IS IT THAT YOU WOULD NEED AHEAD OF TIME TO BE ABLE TO CHANGE YOUR SYSTEM TO REFLECT.

YOU CAN TAKE A COUPLE MINUTES FOR THOSE THAT ARE IMPACTED BY THIS TYPE OF SUBMISSION AND LET US KNOW THE FEEDBACK SO WE CAN PLAN APPROPRIATELY.

WE DO UNDERSTAND THAT A LOT OF PEOPLE WOULD BE IMPACTED BY THIS TYPE OF CHANGE, AND WE WANT TO MAKE SURE THAT WE'RE ACCOUNTING FOR THE TIME IN OUR SCHEDULE.

I'M GOING TO GIVE IT A COUPLE OF MORE SECONDS TO MAKE SURE THAT WE'VE CAPTURED EVERYBODY'S ANSWER.

SO WE TALKED A LITTLE BIT ABOUT THE NEW FEATURES OF WHAT WE'RE PLANNING FOR OUR SYSTEM.

I WOULD ALSO LIKE TO TALK ABOUT WHAT'S GOING TO BE AVAILABLE AS A USER THAT LOGS IN.

WHEN YOU LOG INTO OUR SYSTEM, WE FORESEE IT BEING A VIEW LIKE THIS -- OF A DASHBOARD.

IT WOULD SAY, WELCOME, YOU ARE THIS PERSON IN THIS ROLE FEATURE FOR THIS COMPANY.

YOU HAVE THIS MANY REQUIRED ACTIONS, AND THEN A LIST OF YOUR RECENT ACTIVITY.

YOUR FEATURES THAT YOU'RE ABLE TO DO IN THE ROLE THAT YOU ARE WHICH IS REGISTRATION, CJs, FILING, WHETHER IT'S LICENSING, IF YOU'RE IN THAT ROLE.

THOSE ARE THE VARIOUS THINGS WE COULD SEE FROM THIS LANDING PAGE OF A DASHBOARD FOR USERS WHEN THEY LOG IN.

THAT SAID, SOME OF THE THINGS THAT WE WOULD LIKE TO FIND OUT IF YOU WOULD LIKE TO SEE ON YOUR ROLE IS THE ABILITY TO SORT BY THE COLUMNS-- SORTABILITY BY THE COLUMNS SO YOU COULD SORT THE VIEW THE WAY YOU'D LIKE TO VIEW.

THE USERS COULD HAVE NOTIFICATIONS OF APPLICATIONS THAT NEED ATTENTION.

THERE WILL BE ICONS COLORED DIFFERENTLY.

THE MESSAGING SYSTEM THAT COMES OUT OF OUR --APPLICATION --THAT WILL BE BUILT INTO OUR APPLICATION WOULD NOTIFY YOU THAT YOU NEED TO LOG IN TO OUR SYSTEM TO COMPLETE AN ACTION.

NO INFORMATION WILL BE EXCHANGED IN THE MESSAGING SYSTEM.

JUST THAT YOU NEED TO COME TO OUR SYSTEM APPLICATION LOGIN AND ADDRESS THE ISSUE, OR ADDITIONAL INFORMATION THAT'S REQUIRED OR A MESSAGE WE WOULD HAVE AS DDTC FOR INDUSTRY.

INTERACTION AND ACCESS WOULD BE ROLE SPECIFIC FROM THE CORPORATE LEVEL, FROM THE ACCOUNT ITSELF FOR THE COMPANY DOWN TO THE USER.

THE NEXT FEATURE THAT WE COULD SEE BEING BENEFICIAL TO INDUSTRY IS A HISTORICAL VIEW.

THIS IS CURRENTLY ALL THE INFORMATION FOR THAT USER, WE SEE IT BEING ALL THE INFORMATION THAT YOU HAVE DONE, AND ON THIS TAB OR VIEW, WE CAN SEE HAVING THE LIST IF YOU WANTED TO RENEW A REGISTRATION OR AMEND IT.

IF YOU WANTED TO COPY A SIMILAR LICENSE, THAT WAY IT WOULD PRE-POPULATE SOME OF THE FIELDS FOR YOU, AND YOU'D BE ABLE TO EDIT THE ONES THAT NEEDED TO.

IT ALSO HAS THE ABILITY FOR RECONSIDERATION.

IF YOU HAD A DETERMINATION THAT WAS RETURNED AND YOU WANTED TO ASK FOR A RECONSIDERATION OF THAT DECISION, IT WOULD ALLOW YOU TO DO THAT HERE, ADDING THE

ADDITIONAL FIELD AND INFORMATION THAT HAD BEEN REQUESTED AND WHY A RECONSIDERATION IS POSSIBLE.

THESE ARE JUST WIRE FRAMES OF WHAT WE COULD FORESEE THIS LOOKING LIKE.

OF COURSE, WE WOULD WANT YOUR FEEDBACK.

SOON WE'LL UNMUTE THE PHONES AND TALK ABOUT IT A LITTLE BIT MORE.

I WANT TO CAPTURE ON POLL QUESTION NUMBER FOUR WHICH WILL BE OUR FINAL POLL QUESTION BEFORE WE OPEN THE LINES AND HAVE A LIVE CONVERSATION ABOUT THIS, WHAT DO YOU WANT TO SEE AS A USER WHEN YOU LOG INTO OUR SYSTEM?

ONE OF THE ANSWERS THAT HAS BEEN SUBMITTED THUS FAR ARE LICENSE STATUSES, WE AGREE. WE'D LIKE TO PROVIDE THAT FOR YOU INSTEAD OF YOU HAVING TO ENTER IN THE LICENSE NUMBER AND CHECK THE STATUS, WE'D LIKE TO PROVIDE THAT.

IF YOU SEE, IT'S DECISION STATUS, IF YOU GO -- THIS IS THE HISTORICAL TAB.

I'M GOING TO GO BACK TO THE DASHBOARD TAB AND NOTICE IT SAYS ACTION OFFICER AUTHORIZATION TYPE, WHERE IT STANDS.

THAT'S SOMETHING THAT WE WOULD LIKE TO INCLUDE.

SO I'M GLAD WE'RE ON THE SAME TRACK.

OKAY, I THINK THE ANSWERS ARE PROBABLY IN.

I'M GOING TO GO AHEAD AND CLOSE OUT THIS POLL, AS WELL.

OKAY.

SO WHAT DO YOU WANT TO SEE?

WHAT CAN WE PROVIDE OR BUILD INTO OUR SYSTEM?

WE'D LIKE TO HEAR ABOUT THIS TYPE OF FEEDBACK.

I'M GOING TO UNMUTE EVERYONE'S LINE.

WHICH THERE ARE 20-SOME ODD PARTICIPANTS ON THE CALL.

IF WE COULD USE THE RAISE YOUR HAND FEATURE AT THE TOP OF YOUR SCREEN, YOU'LL NOTICE THERE'S A DROP DOWN AND THE RAISE YOUR HAND.

WE'LL USE THAT FEATURE TO KIND OF KEEP ORDER OF THIS.

ALSO, FEEL FREE TO USE THE Q&A POD THAT IS TO THE TOP LEFT OF THIS SCREEN.

IF YOU TYPE IN YOUR QUESTION THERE, WE'LL MAKE SURE THAT WE HEAD THEM ALOUD AND GET THEM ADDRESSED, AS WELL.

AGAIN, THE TOPIC OF THIS INDUSTRY WEBINAR ARE GOING TO BE JUST THE REQUIREMENTS FOR THE USER EXPERIENCE.

WE CAN TALK ABOUT THAT AND IF YOU HAVE OTHER QUESTIONS, WE HAVE OUR TECHNICAL TEAM ON THE LINE, AS WELL.

IF THEY DON'T HAVE AN ANSWER, WE WILL DEFINITELY GET YOU AN ANSWER AFTERWARDS.

WE'LL POST ALL THE QUESTIONS THAT ARE ASKED ALONG WITH THE TRANSCRIPT.

THIS PRESENTATION AND A RECORDING OF THIS EVENT ON OUR WEBSITE, AND WE'LL ALSO SEND IT TO ALL U -- TO ALL THE PARTICIPANTS WHO RECEIVED THE INVITE.

AT THIS TIME, I'M GOING GO AHEAD AND UNMUTE THE LINES.

AND WE ALREADY HAVE OUR FIRST QUESTION.

OKAY, SO MARTIN DRESSER.

MARTIN, YOU HAVE A QUESTION?

OKAY, GIVE IT JUST ONE MOMENT.

MARTIN, ARE YOU STILL ON THE LINE?

OKAY.

MARTIN, IF YOU'D LIKE TO, CAN YOU TYPE YOUR QUESTION INTO THE Q&A POD, AND WE'LL ADDRESS IT FROM THERE?

AND I APOLOGIZE.

>> ALL PARTICIPANTS ARE NOW IN INTERACTIVE TALK MODE.

>> OKAY.

I THINK WE FINALLY HAVE THE TECHNICAL GLITCH TAKEN CARE OF.

AT LEAST THAT'S WHAT MY TECHNICAL PEOPLE BEHIND THE LINES ARE SAYING.

I APOLOGIZE AGAIN.

MARTIN, IF YOU'RE STILL ON THE LINE AND YOU HAD A QUESTION --

WE'RE GOING TO MOVE TO THE SECOND PERSON, SWAN, YOU IN?

>> YES.

>> HI.

>> HI.

WHILE YOU WERE FIXING YOUR AUDIO PROBLEM, I HAVE TYPED IN TWO QUESTIONS TO THE DASHBOARD ON THE LEFT SIDE.

>> THANK YOU.

>> THE ONE IS, WHEN IS THE NEW PLATFORM COMING TO --

TRAINING-WISE, WHAT ARE YOU GOING TO PROVIDE TO USERS AND INDUSTRY FOR US TO GET ON BOARD WITH THE NEW SYSTEM?

>> ABSOLUTELY, THANK YOU.

WE'RE LOOKING AT A DEPLOYMENT DATE OF THE END OF THE SUMMER.

THAT BEING SAID, WE'LL ALSO PROVIDE TRAINING.

THERE WILL BE MATERIALS -- I KNOW THAT WE CURRENTLY DO THE INDUSTRY MEETINGS ON A QUARTERLY BASIS AND SOME OF THE OTHER LARGER VENUES WILL BE ATTENDING FOR CONFERENCES TO GET INFORMATION OUT.

THERE DEFINITELY WILL BE TRAINING OPPORTUNITIES ONCE THE SYSTEM IS DEVELOPED AND COMPLETE.

WE DO KNOW THAT THERE WILL BE A RAMPUP.

WE'RE LOOKING AT THE END OF THE SUMMER.

>> ALL RIGHT.

SO END OF AUGUST, BEGINNING OF SEPTEMBER?

SEPTEMBER?

>> BASED ON OMB APPROVAL WHICH ALWAYS HAS AN IMPACT ON OUR SYSTEM AND DATA COLLECTIONS AS WELL AS THE AUTHORITY TO OPERATE FROM IRM, WE'RE LOOKING AT THE END OF SUMMERTIME, SO WE'RE HOPING.

>> THANK YOU FOR THAT.

MY SECOND QUESTION WOULD BE AS A LONG-TIME USERS HOW LONG WILL IT TAKE TO TRANSITION THE DATA TO THE NEW SYSTEM WITH THE NEW PLATFORM?

>> GREAT QUESTION.

WE HAVE A TEAM ON BOARD THAT IS LOOKING INTO WHAT INFORMATION IS GOING TO BE BROUGHT BACK, HISTORIC DATA, WHAT'S GOING TO BE MIGRATED INTO OUR SYSTEM.

THAT PLAN IS NOT FIRM YET, ALTHOUGH WE ARE LOOKING AT IT.

CURRENTLY, IN THE SYSTEM ARE YOU ABLE TO RUN REPORTS?

I APOLOGIZE FOR NOT KNOWING THIS, BUT -- AND FOR ASKING A QUESTION.

>> YES.

WE ARE ABLE TO RUN REPORTS.

>> GO AHEAD, I'M SORRY.

>> YES.

WITH THE PLATFORM CURRENTLY, WE ARE ABLE TO DOWNLOAD CERTAIN REPORTS, VERY SIMPLE.

NOTHING -- WE WILL BE ABLE TO ARCHIVE THOSE INTO OUR OWN COMPUTER, IF YOU WILL.

>> SURE.

UNDERSTOOD.

THERE'S DEFINITELY OUR DATA MIGRATION TEAM LOOKING AT HOW TO MIGRATE THAT INFORMATION OVER.

>> IS THE TEACHING PLATFORM STILL GOING TO CONTINUE TO OPERATE ALONGSIDE WITH THE NEW FORM FOR A WHILE?

>> THE END GOAL IS TO TAKE THE DTAS AND D-TRADE SYSTEM, SUNSET IT, TAKE IT OFF LINE.

THAT'S THE END GOAL.

CURRENTLY HOW IT OPERATES AND THE ENVIRONMENT, WE WOULD FEEL OUR DIRECTION IS TO REPLACE THE SYSTEM.

>> OKAY.

THANK YOU.

>> YOU'RE WELCOME.

OKAY.

I'M GOING TO GO TO THE QUESTION-AND-ANSWER POD.

ANDREW HAYES?

THE WILL -- WILL THE NEW SYSTEM PROVIDE A LIST OF LICENSES, WILL THE LIST BE SEARCHABLE?

I THINK WE KIND OF TALKED ABOUT THIS.

OUR -- A LITTLE BIT IN THE PREVIOUS QUESTION.

WE HAVE A DATA MIGRATION TEAM THAT'S LOOKING INTO WHAT INFORMATION NEEDS WE CAN BRING OVER.

THERE'S AN ASSESSMENT BEING DONE WITH THE CURRENT DATA, AND WE'LL HAVE AN ANSWER FOR THAT AND A PLAN FORWARD.

SO AT THIS TIME, WE'RE STILL RESEARCHING HOW THAT NEEDS TO HAPPEN AND WHAT DATA NEEDS TO COME OVER FOR THE BUSINESS REQUIREMENTS.

>> THIS IS BRIAN TURNER.

SORRY I'M NOT ABLE TO LOG INTO THE WEB CONFERENCE.

I DO HAVE A QUESTION.

>> OKAY, BRIAN.

HOW CAN I HELP?

WHAT'S THE QUESTION?

>> I HAVE A COUPLE QUESTION.

ONE, TALK ABOUT WHAT ARE SOME OF THE ADDITIONAL FEATURES THAT YOU MIGHT LOOK FOR THAT THE USER MIGHT WISH TO HAVE.

ONE OF WHICH IS AN ONLINE CHAT FUNCTIONALITY, THAT WAY A FEW DAYS DON'T GO BACK FWOOI WHERE THERE'S NOT A -- GO BY, WHERE THERE'S NOT A LOT OF UNRESPONSIVE QUESTIONS.

>> THANK YOU.

>> IN ADDITION TO THAT, WOULD THE NEW SYSTEM HAVE A SPECIFIC WAY TO INTEGRATE THE INDIVIDUAL BUSINESS SYSTEMS?

IF A WEB SERVICE CALL TYPE OF CONNECT THAT YOU'RE LOOKING AT?

>> GREAT QUESTION.

AND I'M HOPING THAT OUR I.T., OUR TECHNICAL PERSON IS ON LINE, THAT THEY CAN RESPOND TO THAT.

AND IT'S NOT -- IF THEY'RE NOT ON LINE, WHICH I'M NOT SEEING THEIR NAME ON OUR LIST, WE'LL GO AHEAD AND TAKE THAT DOWN AND GET YOU AN ANSWER FOR THAT.

BRIAN, DID YOU HAVE ANY OTHER QUESTIONS?

>> NO.

>> OKAY, THANK YOU.

MAE WONG?

YOU HAD A QUESTION?

>> YES.

I WAS WONDERING IF YOU COULD EXPAND ON HOW THE BATCH INTERFACE IS CHANGING.

>> HOW THE BATCH INTERFACE IS CHANGING?

CURRENTLY THE DESIGN ON HOW IT'S GOING TO CHANGE, WE KNOW THAT THE SCHEMA'S GOING TO CHANGE BASED ON THE NEW SYSTEM.

WHAT CHANGES WILL INCUR, THAT HASN'T BEEN DECIDED UPON.

WITH NOT WITH THE TEAM AND HOW IT'S GOING TO LOOK.

IF THERE IS A CHANGE TO IT, WHAT'S THE TIMELINE THAT INDUSTRY WOULD NEED TO ADJUST TO THAT CHANGE?

>> SO I WANTED TO EXPRESS THAT IF YOU ARE JUST CHANGING THE X AMOUNT FORMATTING, WE CAN RESPOND FAIRLY QUICKLY IN LIKE A ONE OR TWO-MONTH TIME FRAME.

IF YOU ARE CHANGING THE WAY DATA IS BEING SUBMITTED, THAT WILL TAKE A LOT LONGER.

RIGHT NOW, WE SUBMIT THE FORM AS WELL AS THE ATTACHMENTS, ALL THE X AMOUNT.

IF YOU ARE CHANGING THAT METHOD OF SUBMISSION, IT'S GOING TO TAKE A LOT LONGERMENT I

DON'T KNOW IF YOU'RE AWARE OF THE BATCH WHOLE INTERFACE SUBMISSION.

TOOK YEARS TO BUILD.

>> I AM FAMILIAR IN A SMALL LEVEL, AT A HIGH LEVEL THAT THE BATCH INTERFACE DOES EXIST AND HOW IT'S DONE.

NOT FROM A TECHNICAL POINT OF IT.

I -- I KNOW OUR TEAM IS LOOKING TO REPLICATE.

WE NEEDED TO ASK THE QUESTION IF WE'RE NOT ABLE TO REPLICATE OR USE WHAT'S CURRENTLY DONE, WHAT'S THE TIMELINE AND IMPACT.

I THINK IF I'M UNDERSTANDING CORRECTLY YOU'RE SAY FIGURE WE'RE JUST CHANGING THE SCHEMA, JUST THE LAYOUT OF IT, AND THE DATA STRUCTURE A LITTLE, THAT'S A SMALLER CHANGE AND LESS TIME FOR INDUSTRY, TOO.

BUT IF THE INTERFACE ITSELF CHANGES, THAT'S A MUCH LARGER IMPACT.

IS THAT CORRECT?

>> EXACTLY.

YOU STATE IT PERFECTLY.

THANK YOU.

>> OKAY.

NOT A PROBLEM.

THANK YOU FOR PROVIDING THAT INFORMATION.

I'M GOING TO THE NEXT QUESTION FROM MATT HENSON.

EXPAND FUNCTIONALITY TO INCLUDE VOLUNTARY DISCLOSURE SUBMITTAL.

ABSOLUTELY.

ANYTHING CURRENTLY DONE ON LINE, WE -- EXCUSE ME, DONE IN MAIL, WE'D LIKE TO INCLUDE THAT ON LINE.

SO IF YOU WERE PREVIOUSLY MAILING SOMETHING IN ON A LETTERHEAD WHICH INCLUDES FROM THE SUPER USER FUNCTIONALITY TO DISCLOSURES TO GCs, ANY ADVISORY OPINIONS, THOSE WERE ALL IN MY UNDERSTANDING BEING MAILED IN IN SOME FORMAT.

SOME TYPE.

WE'D LIKE TO GET AWAY FROM THAT AND GO TO AN ELECTRONIC -- THIS IS THE ONE PLACE THAT YOU GO TO DO BUSINESS WITH DDTC.

SO WE'RE DEFINITELY WORKING TOWARD THAT.

THE ONLY HESITATION THAT WE HAVE IN ROLLING EVERYTHING OUT IS OMB APPROVAL.

WE CAN'T BUILD IT INTO OUR SYSTEM UNTIL WE HAVE THE APPROVAL, BUT WE ARE DEFINITELY IN THE PROCESS INTERNALLY WORKING TO GET THE APPROVALS ON DATA COLLECTIONS AND THE WAY THEY LOOK AND FEEL ON OUR SCREEN.

SO OUR TECHNICAL TEAM HAS JOINED.

ARE YOU ON LINE?

CARRIE FLETCHER?

>> HI.

THANK YOU.

SO I HAVE TWO I GUESS COMMENTS.

ONE'S A COMMENT, ONE'S A QUESTION.

ON THE VOLUNTARY DISCLOSURE PIECE, WILL OUR ACKNOWLEDGMENT LETTERS AND CLOSEOUT LETTERS AND THAT SORT OF THING COMING FROM DTCC ALSO BE MANAGED ELECTRONICALLY?

LIKE, IS THAT A TWO-WAY STREET, OR JUST THAT WE'RE SUBMITTING ELECTRONICALLY AND THEN WE -->> SORRY.

TO SOME OF THE BUSINESS REQUIREMENTS AND THE RULES INTERNALLY ARE THAT THEY NEED TO BE MAILED OUT.

BUT THERE WILL BE AN ELECTRONIC SUBMISSION OR VERSION AVAILABLE.

SOMETIMES FOR MY UNDERSTANDING WITH DECISIONS THAT ARE MADE, THEY ACTUALLY NEED TO BE CERTIFIED MAILED TO MAKE SURE RECEIPTS HAPPEN AND WE HAVE RECORDS OF THAT.

OTHER THAN THAT, THERE WILL BE E-MAIL FORMAT AVAILABLE.

>> THANK YOU.

MY OTHER QUESTION OR COMMENT I GUESS IS ON THE REGISTRATION PIECE.

WHEN THIS GOES LIVE, WILL OUR EXISTING REGISTRATION BE IN THE SYSTEM PRE-POPULATED, OR WHEN RENEWAL TIME COMES, WILL WE HAVE TO ENTER IN ALL OF OUR DATA ANEW?

>> SO THE GOAL IS TO HAVE IT AUTOMATED AND PRE-POPULATED FOR FUTURE USE.

SO THERE MAY BE THE ONE TIME THAT -- THE FIRST TIME THAT YOU'RE INTERACTING WITH OUR SYSTEM THAT YOU NEED TO MANUALLY PUT ALL THE INFORMATION IN.

JUST TO CONFIRM THAT WE HAVE GOOD DATA IN OUR SYSTEM AND START FROM A GOOD PLACE.

BUT THE NEXT YEAR, THE FIRST TIME YOU GO, THE FIRST FULL YEAR THAT YOU ARE USING OUR APPLICATION, THERE WILL BE THAT DATA, AND WILL BE -- AND IT WILL BE PRE-POPULATED AND WILL BE ON THE DISPLAY, AND YOU'LL NEED CHANGE OR VERIFY THAT THE INFORMATION IS THE SAME.

>> IS -- IF THERE IS ANY WAY TO HAVE PRE-POPULATED WHEN IT GOES LIVE, WE HAVE HUNDREDS OF COMPANIES ON OUR REGISTRATION.

WE ALREADY HAVE TO PUT THE INFORMATION IN ANEW WHEN THE REGISTRATION FORM GETS UPDATED.

SO TO HAVE DO THAT YET AGAIN EVEN NOW THAT IT'S GOING TO THIS AUTOMATED SYSTEM IS A FRUSTRATION.

IF IT COULD BE PRE-POPULATED AND MAYBE WE VERIFY THAT THE INFORMATION IS CORRECT, THAT WOULD BE REALLY NICE.

>> OKAY.

GREAT FEEDBACK.

THANK YOU VERY MUCH.

>> GREAT.

THANK YOU.

I'M GOING TO GO TO THE QUESTION-AND-ANSWER POD.

WILLIAM -- CAN YOU ADJUST IT --

IF THERE'S AN AUTOMATED E-MAIL INTERFACE THAT MAY IN THE FUTURE UPDATE THE APPLICANT ABOUT STATUS OF LICENSES, QUESTIONS, OR OTHER ACTIONS?

>> YES, FROM OFFICERS AND SUCH?

>> YES, THERE WILL BE A RESPONSE -- WHAT IT IS, OUR SYSTEM WILL PING OUT TO THE PNC ON A LICENSE OR APPLICATION, AND IF THERE IS SOME ACTION REQUIRED, THAT'S HOW WE ENVISION A PLAN FOR OUR SYSTEM TO WORK SCOOP -- AND INTERACT WITH INDUSTRY.

THEN THE INDUSTRY PERSON WOULD BOG INTO THE SYSTEM, THE -- WOULD LOG INTO THE SYSTEM, THE ACTION WOULD BE THIS, THE NOTE MADE BY THE LICENSING OFFICER, THE DDC PERSONNEL, AND THEY WOULD BE ABLE TO RESPOND OR TAKE ACTION WITHIN THE APPLICATION.

>> OKAY, THANK YOU.

>> YOU'RE WELCOME.

THE NEXT QUESTION IS FROM ROBERT -- WILL THE NEW SYSTEM PROVIDE THE CAPABILITY TO USE TREATIES LIKE THE ONE WITH AUSTRALIA, U.K., AND CANADA?

SO TREATIES ARE A LARGE PART, AND I DO KNOW THAT THIS APPLICATION IS BEING READDRESSSED. AND HOW WE DO THIS BUSINESS, I WILL BE ABLE TO PROVIDE AN ANSWER FOR THAT, BUT NOT AT THIS TIME.

I WILL GET AN ANSWER FOR YOU, ROBERT.

AND ROBERT HAD ANOTHER QUESTION.

WITH REGARD TO USING D-TRADE 2, MARY, AND ELLIE, THE SEARCH CRITERIA ARE ARCANE.

IT WOULD BE NICE TO BE ABLE TO PULL -- SORRY, I'M HAVING TROUBLE WITH THE SCROLLING.

TO PULL INFORMATION BY -- A LITTLE BIT MORE IF WE CAN ROLL THAT DOWN A LITTLE BIT MORE. SORRY.

I THINK IF I'M UNDERSTANDING IT, THE REPORTING AND SEARCH, IF I'M KIND OF SUMMARIZING BECAUSE I CAN'T READ THE LAST COUPLE OF SENTENCES OF IT.

SO THE COMPANY WILL HAVE ALL THE DATA THAT'S GOING TO BE STORED IN OUR SYSTEM, WILL THERE BE ABLE TO HAVE SEARCH CRITERIA --

YOU'LL BE ABLE TO LOOK FOR YOUR COMPANY INFORMATION.

WE'LL JUST NEED TO CAPTURE THE REQUIREMENT ON WHAT REPORT YOU WOULD LIKE TO SEE, AND WE CAN SEE IF WE CAN ADD THEM IN WITH DDTC'S APPROVAL.

BUT IT WILL BE THIS TO BE SEARCHED UPON, EVERY TRANSACTION THAT YOU'VE DONE WILL BE IN THE HISTORICAL TAB.

THAT'S HOW WE ENVISION IT.

AGAIN, GOING INTO THE DATA MIGRATION OF HOW FAR WILL THE DATA GO THAT'S IN OUR SYSTEM, THERE'S WORK THAT'S BEING DONE IN PLANNING FOR THAT PART.

MARCI ASKED THE QUESTION -- HAS ANYTHING BEEN DETERMINED ABOUT THE SP-85?

>> WHAT?

WHAT ALTERNATIVE DO THEY HAVE FROM --

>> SO THE SP-85 IS STILL GOING DO THE SAME PROCESS AND TELL DDTC DETERMINES THAT WE CAN MAKE THAT COLLECTION IN OUR APPLICATION.

BUT BECAUSE OF THE RELATIVE NATURE OF WHAT COULD BE IN A DSP-85, IT'S GOING TO STAY THE SAME PROCESS.

YOU DON'T HAVE ANYTHING --

>> AT THIS TIME.

AS SOON AS THAT CHANGE OR IF THERE IS A DECISION MADE FOR THAT CHANGE, WE WILL BE IN CONTACT.

IF EVERYBODY CAN REMEMBER TO MUTE YOUR LINES BECAUSE WE CAN HEAR YOU IN THE BACKGROUND.

THE NEXT QUESTION --

AIDA, ARE YOU STILL ON THE LINE?

>> DID YOU MEAN ADAM?  
>> THERE'S ONLY ADA ON THE SCREEN.  
IF IT SAYS ADAM, I APOLOGIZE.  
IF YOU'RE ADAM, THAT WILL WORK.  
>> YEAH.  
SORRY.  
TALK ABOUT THE DASHBOARD ON THE WEBSITE.  
IS THE -- THE LINKS THAT ARE CURRENTLY AVAILABLE IN D-TRADE, ARE THOSE ALSO GOING TO BE AVAILABLE SOMEHOW ON THE DASHBOARD?  
IF THEY ARE, ARE THEY GOING TO BE CONFIGUREABLE IN SOME FASHION?  
>> THE THANKS ARE CURRENTLY AVAILABLE ON -- THE LINKS THAT ARE CURRENTLY AVAILABLE ON D-TRADE?  
>> YEAH, THERE'S A LINK FOR AGREEMENTS, AND THE -- THE PAPERWORK ON HOW TO -- HOW TO PREPARE AGREEMENT, AND THERE'S SOME FOR -- YOU KNOW, THE U.K. TREATY STUFF, YOU KNOW --  
>> SURE.  
>> YEAH.  
>> THE INSTRUCTIONS AND GUIDELINES, YES.  
THEY WILL BE AVAILABLE.  
>> ARE THEY GOING TO BE CONFIGUREABLE IN ANY WAY, OR JUST A BANK OF LINKS SIMILAR TO WHAT WE SEE TODAY?  
>> ONE OF THE -- I DON'T KNOW A LOT ABOUT THE TREATIES PROCESS.  
WHAT I CAN TELL YOU ARE THE GUIDELINES AND RULES FOR SUBMITTING FOR YOUR LICENSE APPLICATIONS AND FOR YOUR REGISTRATION.  
WE'LL USE THE BUSINESS LOGIC THAT ARE IN YOUR GUIDELINES AND YOUR INSTRUCTIONS.  
THEY'LL BE BUILT INTO THE SYSTEM, SO IF YOU'RE AN EXPORTER AND DOING THIS, THIS, AND THIS AND GOING HERE, THOSE ARE THE CORRECT FIELDS THAT WILL DISPLAY.  
I THINK IF THAT'S WHAT I'M UNDERSTANDING, IS THAT WHAT YOU'RE ASKING?  
SOME OF THE RULES AND GUIDELINES WILL BE BUILT IN AND PROMPTED THROUGH OUR SYSTEM.  
SO YOU'RE NOT HAVING TO FIGURE OUT DO I NEED EVERY FIELD IN BLOCK SEVEN ANYMORE?  
BLOCK FOUR?  
IT WILL IT ASK WHAT DDCT IS ASKING FROM.  
>> YOU SAID THAT WE'RE GETTING AWAY FROM THE IBM FORMS INTO A WEB-BASED FORMAT.  
AS PART OF THE REGULATIONS, LOGGING ON TO DDTC, WE HAVE IT USE A DSP 5 VEHICLE TO TRANSMIT THAT ELECTRONICALLY TO THEM.  
IS THAT GOING TO BE THE SAME WITH THE NEW SYSTEM, OR IS THERE GOING TO BE AN -- LIKE AN ELECTRONIC AGREEMENT, STAND ALONE VEHICLE TO SUBMIT THAT --  
THAT INFORMATION TO THEM?  
>> SURE.  
THERE'S A LARGER PROJECT GOING ON FOR A CONSOLIDATION EFFORT OF THE LICENSING FORMS TO INCLUDE ALL OF THE LICENSING FROM YOUR DSC5 TO YOUR AGREEMENT PART JAMMED INTO 5.  
AND THAT'S BEING MERGED INTO A ONE-FORM TYPE OF EFFORT.  
THAT SAID, IT WILL AGAIN WORK SIMILAR TO WHAT I WAS EXPLAINING BEFORE.  
IF YOU'RE DOING THIS, THIS, THIS AND IT'S FOR THIS, THEN THIS FIELD WILL DISPLAY.  
SO THOSE TYPE OF LOGIC, AND THE SAME WILL WORK FOR TREATIES AND AGREEMENT IS MY UNDERSTANDING.

WE HAVE PERSONNEL INTERNAL, ALL OF THE LICENSING OFFICERS FROM A -- ALSO IN COMPLIANCE AND POLICY ARE SITTING DOWN, AND THEY'RE WORKING DILIGENTLY ON THAT FORMAT, ANDER THIS WE'RE PUTTING IT THROUGH THE OMB PROCESS.

AT THAT TIME, OF COURSE, IT WILL GO OUT FOR COMMENT.

>> AWESOME.

THANK YOU VERY MUCH.

>> YOU'RE WELCOME.

NEXT WE HAVE A QUESTION FROM CLARA.

WOULD DDTC AND VICE CONVERGE THE USER INTERFACE SO THAT IT IS THE SAME FOR BOTH KINDS OF LICENSES?

SO THAT IS A GREAT QUESTION.

AND UNFORTUNATELY NOT ONE THAT I KNOW THE ANSWER TO.

I WILL SEE IF WE CAN FIND AN ANSWER AND POST THAT FOR YOU.

THE NEXT QUESTION WE HAVE IS FROM MARTIN, AND IT SAYS HARMONIZE WITH -- IT'S AN ACRONYM, SMAAP, SMAAP.

I DON'T KNOW IF OUR TECHNICAL PERSON CAN FIND OUT BECAUSE I HAVE TO TELL YOU.

MARTIN, IF YOU'RE ON THE LINE AND CAN TELL A LITTLE BIT MORE ON THAT ONE.

I'M GOING TO PUT THIS ON HOLD.

WILL BE ADDED TO THE LIST, AND WE WILL FIND AN ANSWER.

AND MARTIN, AT THE END, WE'LL HAVE A D.L., AN E-MAIL BOX THAT YOU CAN SEND.

IF YOU'LL SEND MY METRO STATION TO CONFIRM THAT I -- SEND ME YOUR INFORMATION SO I CAN CONFIRM THAT WE HAVE IT.

WE'LL ANSWER THIS.

>> THIS IS BRIAN TURNER.

I'M NOT SURE THAT -- THIS IS THE LEGACY OR COMMERCE --

THEY HAVE SINCE CHANGED TO SNAP ART.

THAT MAY BE WHERE THAT COMES FROM.

>> GREAT.

THANK YOU VERY MUCH FOR THE CONTEXT.

I'M NOT SURE.

WE'LL FIND OUT FOR YOU.

MATT HAD A QUESTION.

DASHBOARD SHOWING DDC STATISTICS SUCH AS CYCLE TIMES BY TYPE OF LICENSE, LICENSE AGREEMENTS, ET CETERA, CJS, I THINK THIS IS --

IS THERE A QUESTION?

JUST THAT'S WHAT YOU WANT TO SEE ON THE DASHBOARD.

GREAT.

THANK YOU FOR THAT FEEDBACK.

I THINK WE'VE ANSWERED THAT QUESTION.

MARTIN HAS ANOTHER, HAS CONSIDERATION BEEN GIVEN TO FORMING A SINGLE SYSTEM FOR ALL EXPORT MATTERS?

THAT'S OUTSIDE OF THE SCOPE OF THIS PROJECT, ALTHOUGH IF YOU ATTENDED OR HAVE AVAILABLE, KAREN REGHY, THE GOVERNMENT CIO FOR DDTC, SHE I THINK SPOKE AT A HIGH LEVEL OF A PREVIOUS WEBINAR.

I'LL SEND YOU THE INFORMATION, THE LINK FOR THAT.

IF YOU HAVE ADDITIONAL QUESTIONS, MAYBE WE CAN GET YOU SOME MORE INFORMATION.

SO A. REGO HAS A QUESTION -- IT WOULD BE GOOD FOR THE APPLICANT AND LICENSING OFFICERS TO BE ABLE TO COMMUNICATE DIRECTLY SIMILAR TO SMAAP-R.

SHOULD THERE BE REQUESTS FOR CLARIFICATIONS, REQUESTS FOR ADDITIONAL INFORMATION, ET CETERA?

WE AGREE.

THERE DEFINITELY WILL BE PRESIDENT IN THE MESSAGING SYSTEM THAT WILL PING AN APPLICANT DIRECTLY ONCE A NOTE IS MADE OF REQUIRED ACTION.

THERE'S A STATUS THAT WILL --

THE SYSTEM WILL SEND OUT INFORMATION FOR THE INDUSTRY USER TO LOG INTO THE SYSTEM AND RESPOND.

SO I THINK WE'RE DEFINITELY ON THE SAME PAGE AS THAT'S SOMETHING WE'RE BUILDING INTO THE APPLICATION.

THANK YOU VERY MUCH.

RON HAD A WE CAN -- THE EXISTING HISTORICAL DATA FROM D-TRADE, I THINK WE ANSWERED THIS ON LINE ALREADY.

SO I APOLOGIZE IF I'M GOING IN THESE OUT OF ORDER.

EXPAND FUNCTIONALITY TO INCLUDE CJ SUBMITTAL.

WE AGREE.

AND CJs ARE DEFINITELY GOING TO BE INCLUDE AND ARE INCLUDED IN OUR DATA COLLECTION AND NEW SYSTEM.

NOW THAT THEY HAVE APPROVED THE DATA COLLECTION AND THE NEW FORMAT, THAT IS WHAT WE'RE BUILDING OUR SYSTEM TO OR WE'LL POST THAT AND THE NEW FORMAT, AND THAT IS WHAT WE ARE BUILDING OUR SYSTEM TO, I SHOULD SAY.

WE'LL HAVE A PLACE TO RESIDE.

IT WILL BE IN THE ONE SYSTEM, AGAIN, WE'RE SIGNING THIS THAT YOU'LL COME AND DO ALL OF YOUR TRANSACTIONS, WHETHER IT BE REGISTRATION, CJs, LICENSING AGREEMENTS, ALL IN ONE APPLICATION.

OUR NEXT IS FROM ROBERT.

WITH REGARDS TO EXPERIENCE, IT WOULD BE HELPFUL TO TAKE A WIZARD APPROACH TO FILLING OUT THE FORM.

I APOLOGIZE.

IT'S LITTLE DIFFICULT TO READ ALL OF THE -- I'M GOING TO EXPAND THIS.

WOULD BE TO PULL-DOWN MEN USE, ATTACH HELP BALLOONS RATHER THAN HAVING THE 185-PAGE DOCUMENT, WE AGREE.

WE'RE DEFINITELY DESIGNING THAT THE RULES BE BUILT IN, SOME BUSINESS LODGE SYMBOLIC OUR FORMS.

SOME SELF-HELP AND QUESTION GUIDES BEING LINKED ON THE PAGE THAT, YOU KNOW, AS YOU'RE COMPLETING IT, DEFINITELY IN OUR DESIGN, FOLLOWING OUT HELPFUL HINTS.

AGAIN, DEFINITELY, THANK YOU FOR THE FEEDBACK.

MATT HAD A QUESTION -- SECURE API FOR SENDING AND RECEIVING DATA FROM THE SYSTEM THAT ARE OPEN/AVAILABLE FOR INDUSTRY CERTIFICATION INTEGRATION.

I'M SORRY, I'M HAVING TO EXPAND THE BOX AGAIN.

MATT, IF YOU'RE ON THE LINE, IS THIS A QUESTION OR JUST A SUGGESTION YOU THAT WANT US TO SEE IF WE CAN IMPLEMENT?

>> THAT'S JUST A SUGGESTION AND PROBABLY TIES BACK TO THE BATCH JOB THAT YOU WERE DISCUSS EARLIER.

>> GREAT.

ERIN HAD A QUESTION, WILL EAR AND LICENSES BE SUBMITTED THROUGH THE SAME TOOL, OR WILL THEY CONTINUE TO BE SEPARATE?

AT THIS TIME, OUR CHARGE IS JUST FOR THE IFAR LICENSES, SO THEY WILL BE SEPARATE AT THIS POINT.

AGAIN, KAREN SPOKE TO A HIGH LEVEL OF A ONE TYPE OF PLATFORM.  
BUT I DON'T KNOW THE DETAILS OF THAT.

OKAY.

ENHANCE SEARCHABILITY AND REPORTING.

THAT WAS A SUGGESTION THAT WAS PUT IN THE LINE.

AND LISA HAD THE QUESTION --

WILL WE NEED TO OBTAIN A NEW DIGITAL CERTIFICATE BEFORE USING THE NEW SYSTEM?

THAT IS A GREAT QUESTION.

THE ANSWER IS WE'RE BUILDING OUR SYSTEM TO ACCEPT THE DIGITAL CERTIFICATE THAT'S ARE CURRENTLY IN USE WITH THE INTENSION TO EVALUATE AND HAVE SUGGESTIONS ON WHAT IS GOING TO BE REQUIRED IN THE FUTURE.

WE DO UNDERSTAND AND ARE CONSIDERING THE IMPACT OF COST AND ALSO OF CHANGING IF WE DO CHANGE THE DIGITAL CERTIFICATE WAY OF AUTHENTICATING INTO THE SYSTEM.

IF YOU HAVE SUGGESTIONS ON OTHER TYPES OF CERTIFICATE AUTHENTICATION PIECES THAT YOU DO USE CURRENTLY, IF YOU COULD PROVIDE THAT, WE DO THAT IN A POLL QUESTION.

WE'D LIKE TO SEE WHAT ELSE IS BEING USED CURRENTLY AND SEE IF WE CAN LEVERAGE THAT TO LESSEN THE PAYMENT ACCOUNT.

THERE WILL BE MORE, AND WE --

LESSEN THE IMPACT.

THERE WILL BE MORE, AND WE MAY HAVE A MORE TECHNICAL FORMAT.

THIS HAS BEEN APPROVED FOR THIS TYPE OF INTERACTION.

THERE IS A REFERENCE NUMBER THAT YOU CAN GO AND SEE.

WE HAVE THE TYPE OF INFORMATION THAT WE'RE TRYING TO CAPTURE HAS BEEN APPROVED.

SO THIS FALLS RIGHT INTO IT.

THERE MAY BE FOLLOWUP WEBINARS, AS WELL.

WE TALKED IT TRAINING AND TIMELINES ALREADY.

ROBERT GAVE THE SUGGESTION OF ONE OF THE THINGS THAT WE AMBASSADOR LIKE TO SEE ON THE HOME PAGE WOULD BE THE NAVIGATION TABS THAT WOULD QUICKLY GET US TO THE SPECIFIC AREAS AND FUNCTIONALITY THAT WE'RE LOOKING FOR.

CURRENTLY, THE HOME PAGE IS MASSIVEE.

OKAY.

WOULD LIKE TO SEE THAT CHANGED.

I THINK WE AGREE.

WE'RE LOOKING AT CHANGING THAT TO A TAB TYPE OF VIEW FOR THE ACTION THAT YOU'RE HERE TO COMPLETE.

WHETHER IT BE LOOKING AT HISTORICAL DATA, WHETHER IT'S COMPLETE, HERE TO AMEND, OR -- I THINK THIS IS GREAT FEEDBACK, THANK YOU VERY MUCH.

>> IF I COULD PIGGYBACK ON MATT'S PREVIOUS COMMENT ABOUT SECURE APIS.

IF YOU COULD IDENTIFY POSSIBLY THE INTERFACE DOCUMENTATION OR EITHER THE SECURE BATCH OR WHATEVER THE TYPE IS, TO DEFINE A BALLPARK PERSPECTIVE WHETHER THAT WOULD BE AVAILABLE TO START CONNECTING AND SUBMITTING TEST DAET TO -- TEST DATA TO IT.

>> SURE.

MY TECHNICAL TEAM ISN'T HERE TO ANSWER THAT, BUT WE'LL TAKE THAT THAT DOWN AND GET YOU THAT INFORMATION AND THE TIMELINE.

WILLIAM, YOU HAVE A QUESTION?

WILLIAM, ARE YOU STILL ON THE LINE?

>> YEAH.

YOU'VE ANSWERED MY QUESTION PREVIOUSLY.

THANK YOU VERY MUCH.

>> GREAT.

THANK YOU.

CLAIRE, DID YOU HAVE A QUESTION, AS WELL?

>> YOU HAVE ANSWERED MY QUESTIONS, THANK YOU.

>> GREAT.

THANK YOU.

OLIVER HAD THE QUESTION -- I AM UNDERSTANDING YOU CORRECTLY THAT THERE WILL NOW BE A SINGLE APPLICATION FOR DDTC FORMS AS PART OF THIS PROJECT.

SO THERE'S A LICENSING EFFORT TO CONSOLIDATE THE FORMS THAT THEY'RE CURRENTLY USING INTO ONE LARGE FORM.

THAT IS IN THE PROCESS, THAT IS WHAT WE'RE WORKING TOWARD.

THIS ROLLOUT OF OUR APPLICATIONS WILL BE IN A PHASED APPROACH.

FIRST IT WILL TAKE CARE OF REGISTRATION, AND THEN LICENSING WILL BE INCLUDED.

SO IT IS OUR GOAL TO BASED ON OMB APPROVAL, TO BUILD OUR APPLICATION TOWARD A ONE-FORM-TYPE CHANGE THAT IS GOING WORKED INTERNALLY.

CLARA, THANK YOU VERY MUCH.

THIS IS A SUGGESTION REGARDING E-MAILS AND TRANSACTIONS WITH THE PREVIOUS IRF.

SHE HAD PASSWORDS, UNIQUE IDENTIFIERS, THIS IS GREAT INFORMATION.

THANK YOU.

>> OKAY, ANDREW, WILL THE SYSTEM IDENTIFY ALL UGSGs, DDTC, POCs, NAME, PHONE NUMBER, E-MAIL REVIEWING AN APPLICATION?

THE SYSTEM WILL NOT BE DESIGNED TO SHOW ANY MORE INFORMATION THAN IS CURRENTLY UNLESS WE HAVE DIRECTION FROM DDTC TO DO OTHERWISE.

SO IT'S NOT TO CHANGE THAT INFORMATION.

WHAT'S CURRENTLY AVAILABLE IS WHAT'S BEING BUILT TO, ANALYSIS DIRECTION FROM MANAGEMENT CHANGES.

SANDRA HAD THE QUESTION -- CAN YOU PLEASE IDENTIFY THE SPEAKER.

SORRY, MY NAME IS KELLY VIA, AND I'M A BUSINESS ANALYST THAT SUPPORTS KAREN WREGE IN THE DDTC OFFICE.

SHE IS THE CIO OF PM/DDTC. <COUGH>EXCUSE ME, SHE IS THE MAIN SPONSOR AND STAKEHOLDER FOR THIS PROJECT.

SOMEONE ASKED THE QUESTION -- DO USERS REGISTER WITH IDENTI-TRUST FOR CREDENTIALS ON A WEB-BASED FORM?

THERE WILL BE A CREDENTIALING SOME TYPE, AN AUTHENTICATION METHOD AT THIS TIME WE'RE STILL DECIDING ON HOW THAT WILL BE DONE AND WHAT WILL BE USED AND AT WHAT LEVEL OF AUTHENTICATION WILL BE REQUIRED.

A DECISION HASN'T BEEN MADE.

AS SOON AS WE KNOW, WE WILL LET YOU KNOW.

ANDREW HAD THE SUGGESTION -- TO PREVENT UNNECESSARY RWAs, WILL THE SYSTEM ALLOW APP DAYTONA AMEND INFORMATION AFTER --

APPLICANTS TO AMEND INFORMATION AFTER THEY HAVE BEEN SUBMITTED?

THERE WILL BE AN ABILITY TO MODIFY AND IF DIFFERENT INFORMATION IS REQUIRED, THAT TYPE, IT WILL BE BUILT TO THE BUSINESS RULE FOR LICENSING.

THE AMEND FEATURE, IF IT'S MISSING INFORMATION, YES, IT WILL PROBABLY BE A TIERED APPROACH, MY UNDERSTANDING OF THE CONVERSATION.

THAT HASN'T BEEN COMPLETELY FLUSHED OUT.

AS SOON AS IT SIGNIFIES, WE'LL LET YOU KNOW WHAT THE LICENSING OFFICERS' POLICY AND COMPLIANCE IS FOR THE ONE-FORM INITIATIVE.

WE DO UNDERSTAND THAT RWAs ARE FOR MISSING INFORMATION, FOR SMALL CHANGE THAT COULD BE MADE.

THAT'S BEING ADDRESSED IN THE MANY CONVERSATIONS THAT THEY'RE HAVING REGARDING THE ONE FORM.

SANDRA ASKED, WHEN WILL INDUSTRY BE ABLE TO SEE THE SINGLE LICENSE STRUCTURE IN ORDER TO PROVIDE COMMENT?

THAT WILL BE GOING THROUGH THE OMB PROCESS, AND IT WILL BE AVAILABLE AS SOON AS IT'S DONE FOR INTERNAL REVIEW.

THEY'RE APPROVING IT THROUGH THE MANAGEMENT IN DTTC, AND THEN THE OMB PROCESS IS WHAT IT IS.

I DON'T HAVE A LOT OF INTEREST IN IT, BUT IT DEFINITELY WILL -- LOT OF INTEREST IN IT, BUT IT DEFINITELY WILL GO THROUGH THE PUBLIC COMMENT TIME.

I DON'T KNOW ANYTHING -- SECOND PART OF THE QUESTION WAS, CAN YOU PROVIDE AN UPDATE ON THE SINGLE APPLICATION -- I DON'T KNOW THAT ANSWER, BUT I WILL SEE IF WE CAN FIND THAT ANSWER FOR YOU AND POST IT ON LINE.

OKAY.

MARCY HAD A QUESTION.

I THINK WE'VE ADDRESSED THAT ONE.

SOME OF THE OTHER THINGS I THINK WE'LL TALK ABOUT -- I DON'T SEE ANY NEW QUESTIONS THAT I HAVEN'T RESPONDED TO.

I'M GOING THROUGH ONE MOTHER NATURE TIME.

IF THERE ARE ANY OTHER QUESTIONS OR TOPIC YOU'D LIKE TO DISCUSS, IF YOU USE THE RAISE YOUR HAND FEATURE, OR YOU CAN UNMUTE IT.

OKAY.

IF NOT, THEN I'D LIKE TO GO AHEAD, AND AT THIS TIME, TALK ABOUT HOW YOU CAN STAY ENGAGED. HOW WE'RE COMMUNICATING.

WE LIKE IT DO WEBINARS.

WE'D LIKE TO DO THEM MORE IN THE FUTURE WITH LESS TECHNICAL DIFFICULTIES AT THE BEGINNING OF THEM.

I APOLOGIZE AGAIN ABOUT THAT.

WE'VE DONE THIS, THIS IS THE SECOND ONE OF THE SERIES.

THEY WILL BE INDUSTRY TESTER FOCUSED.

SO YOU'RE PART OF THE TEST GROUP.

WE ARE POSTING ON OUR WEBSITE EXTERNALLY ALL OF THE INFORMATION AND THE CHANGES.

WE'D LIKE IT ENGAGE WITH YOU.

THERE'S ALSO OUR -- WE HAVE --

OUR CONTACT INFORMATION, KAREN REGHY HAD SPOKEN IN THE PREVIOUS WEBINARS THAT SHE'S AVAILABLE, AND DOES HE READ HER EMAILS OR FORWARD THEM -- SHE DOES READ HER EMAILS AND WILL ADDRESS YOU OR GIVE YOU THE INFORMATION YOU NEED BY SUBMITTING IT TO ONE OF OUR TEAM MEMBERS.

WE ALSO HAVE A DTTC MAILBOX THAT IS SPECIFIC TO THIS PROJECT.

IT'S THERE, IT'S PM UNDERSCORE [DDTC\\_PROJECTTEAM@STATE.GOV](mailto:DDTC_PROJECTTEAM@STATE.GOV).

FEEL FREE TO E-MAIL US.

WE WILL RESPOND.

IF YOU'D LIKE TO BE ADDED TO THIS GROUP OR KNOW SOMEBODY THAT NEEDS TO BE ADDED TO THIS GROUP, PLEASE FORWARD THAT INFORMATION TO THEM, AS WELL.

OUR WEBSITE, OF COURSE, THE EXTERNAL DDTC WEBSITE, WE'RE POSTING UPDATES THERE.  
LOOK FOR YOUR WEB NOTICES FOR EVENTS.  
REALLY APPRECIATE EVERYBODY TUNING IN FOR THIS WEBINAR.  
THE FEEDBACK IS INVALUABLE.  
AGAIN, PLEASE CONTINUE THIS CONVERSATION, AND WE'LL NUMBER CONTACT FOR ANY UPDATES.  
>> THANK YOU VERY MUCH, KELLY.  
>> YOU'RE WELCOME.  
>> THANK YOU.

This email is UNCLASSIFIED.